



Governor Gavin Newsom Signs SB 814 Into Law

On October 8, after months of work by CMSA, CMSA's lobbyists in Sacramento, the Bureau of Household Goods and Services and the Legislature, Governor Gavin Newsom signed SB 814 (Roth) [Chapter 508, Statutes of 2023] into law. As you are aware, exiting law establishes the Bureau of Household Goods and Services (BHGS) within the California Department of Consumer Affairs. BHGS is the regulating entity for licensed moving companies in California and the state's enforcement arm for unlicensed activity.

In 2018, pursuant to SB 19 (Hill) [Chapter 421, Statutes of 2017], jurisdiction for the oversight and enforcement of household movers, as well as the transport and storage of household goods, was transferred from

the California Public Utilities Commission (CPUC) to BHGS. CMSA strongly supported SB 19 because it relieved the CPUC of certain regulatory functions related to the industry and recognized that the CPUC's enforcement had been lacking for decades. It was understood that, when BHGS absorbed the moving and storage industry, oversight and enforcement would improve. Since transitioning to BHGS, the industry has seen an increase in activities against unlicensed, illegal movers, as well as a collaborative relationship with our state overlords. Simply put, CMSA and the industry have been very satisfied with the relationship with BHGS.

Unfortunately, like many state boards and commissions, they are only authorized for

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**106th Annual CMSA Convention Forms
Are Included in this issue.**



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CHAIRMAN'S CORNER

by Jesse Chabot

As September ends, the spooky season officially begins. My favorite month of the year is October. I've always loved Halloween and doing spooky things. I started making the rounds to chapter meetings, and I did my first Chairman's Road trip with CMSA President Steve Weitekamp. As we traveled, just being with Steve and his knowledge of California was amazing. The stories he could tell... he could and should definitely write a book. I hope he does one day so his stories don't get lost in time.

Visiting the chapters was very humbling; our first stop was the Monterey chapter at a clubhouse on an old Fort Ord military base with great ocean views; Roseann Orlebeck and her sister Sally Cardinale, both of Cardinale Moving & Storage, ran a great meeting. Next, we headed down to the Central Coast chapter. Their new chapter president, Javari "Jay" Leach of Central Coast Moving & Stor-

age is awesome, and it is great to see young people get involved. I look forward to seeing what Jay does in the future. I enjoyed seeing everyone taking the time out to hear my story and hear what Steve had to share with them. Just meeting the movers from other areas, hearing their stories, and hearing how we all share the same problems was very inciteful. We also got the chance to stop by a couple of CMSA mover's warehouses; I appreciate the time they gave us. We got to chat and learn more about their businesses. One company repairs furniture; they sent one of their guys to a workshop and now he can repair the furniture damaged during moves or new products that get to their warehouse damaged. It's definitely a different revenue source than I've ever thought of. We went to another warehouse, and I got to learn about Round Table Pizza and smoke shops. I'll let you take a guess at who that was.

It's great to hear the questions that people have for Steve after we began talking about the Global Household Goods Contract (GHC). Some military movers just ex-

(CHAIRMAN'S CORNER continued on page 4)



Happy
Halloween





PRESIDENT'S COMMENTS

By Steve Weitekamp

I have the opportunity to travel a lot for work, and when I'm not driving up and down the state, I am frequently on a Southwest plane. They have a history of being efficient and economical.

That is until this last year when they have had an unusually large number of computer failures and have left many passengers stranded. Last month I was heading to the ATA MSC board meeting and Capitol Hill visits in Washington DC when on a failed flight from Dallas to DC, I witnessed a lesson on how not to do customer service. We pulled away from the gate in Dallas with high hopes of being in DC by 10:30 p.m. Unfortunately, we spent the next hour and a half on the tarmac in a hot plane; although the sun was setting in Dallas, it was still 90 degrees with warm exhaust fumes blowing into the plane. The plane was completely

full of many very large people. To paint a picture, I would say that I felt somewhere below the median size.

After what seemed like an inordinately long time, the pilot came onto the sound system and stated that he was unable to resolve a mechanical issue and the plane would have to return to the mechanics at the gate. The entire airplane let out a collective groan, and here is where things went from bad to worse.

As we pulled to the gate and the door was opened, the pilot, a small and nervous man, came out of the cockpit and stated that the plane would, after an undetermined time for repair of a brake issue, go on to Baltimore rather than DC. Some passengers started to get mad and vocal, and one large lady in the front of the plane stood up and appointed herself spokesperson. She was angry and appeared to have some followers, which agitated the pilot, who eventually requested that she leave the plane. I thought this was the dramatic moment in our ill-fated trip, but no. After she was es-

(PRESIDENT'S COMMENTS continued on page 4)

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(CHAIRMAN'S CORNER continued from page 2)

pressed their frustration and asked questions, but in one meeting, one mover who does not do military had common sense questions that deserve common sense answers, but in this GHC time, those common sense answers aren't so clear.

As far as the GHC goes, in the past month, everything has been put on hold. They are only expecting to handle "local" military moves in 2023. We also got our first look at the HomeSafe Alliance (HSA) rating calculator. We got word from ATA that they will request a GAO study be done, related to operation and financial viability. I hope that

more information and some transparency start to happen.

After saying all that, I think now is the time to start planning to attend the CMSA's 106th annual convention in Waikoloa, Hawaii. Convention registration forms are included in this issue so please complete the forms today and get them back to the CMSA as it really helps with the planning. If you have not already had a chance, go to the CMSA Website [CMSA - California Moving & Storage Association \(thecmsa.org\)](https://www.thecmsa.org) and book your convention hotel rooms now so you don't end up down the street.



See You in Hawaii!!



(PRESIDENT'S COMMENTS continued from page 3)

corted off the plane, the ground crew came on and informed us that the flight was now canceled. To light the powder keg that was our full flight, they said the flight was canceled due to the weather! Everyone on the flight believed that this was merely a ploy by the airline to avoid providing a voucher for those who would have to wait for at least the morning for another flight. At this point, a

larger group of passengers erupted. There was a bad feeling all around, and the pilot did his best to explain that while he mentioned a mechanical issue, the runway in DC was short and it might be raining there, so it really was weather. Really? Even those of us courteously waiting to disembark were not buying the explanation at this point.

As we disembarked, there were Dallas

(PRESIDENT'S COMMENTS continued on page 8)



BUREAU OF HOUSEHOLD GOODS AND SERVICES ADVISORY COUNCIL MEETING

Citations Issued and Amount Collected July 1, 2022 – June 30, 2023				
	Citations Issued	Citation Amount Assessed*	Citations Paid	Citation Amount Collected
EAR	129	\$33,050	37	\$9,500
HFTI	143	\$70,850	73	\$24,650
HHM	93	\$114,000	4	\$4,500

- Note: (HHM) Household Goods Movers

ENFORCEMENT HIGHLIGHTS

A Memorandum of Agreement with Federal Motor Carrier Safety Administration in October 2020, was signed by the Bureau and the Department of Transportation Federal Motor Carrier Safety Administration (FMCSA). As a result of that agreement, the Bureau has access to various FMCSA systems and can assist with taking enforcement action and the release of goods for moves that take place outside of California. For example, in July 2023, Bureau Special Investigators negotiated two household mover re-

leases – one involved a \$500 discount for a consumer and a release to pickup their belongings from a storage unit in Texas and another involved a reduction in household moving fees from \$5,800 to \$2,200 for a release made in Montana.

On May 10, 2023, following negotiations by a Bureau special investigator, an unlicensed household mover refunded 100 percent of an \$885 payment and returned all transported/stored property to a consumer.

(BHGS ENFORCEMENT continued on page 6)

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A citation of \$500 was issued to the business for operating without a valid BHGS permit.

In June 2023 during the investigation of several household mover complaints, Bureau Enforcement staff negotiated the refund of over \$13,000 to consumers. As part of these efforts, in two separate cases, permitted household movers forgave \$5,876 and \$760 because a "change order" was not written; in another case an unlicensed household mover refunded \$5,525 to a consumer and was issued a citation for unlicensed operations. Additionally, a restoration company that transported a consumer's goods was not issued the insurance payment of \$34,917 for moving services be-

cause the business operated without a valid BHGS permit and did not perform the restoration work in an agreeable manner. The business released the consumer's goods and has submitted a household mover application.

During August 2023, the Enforcement program staff coordinated the release and delivery of household goods that had been transported from California to Georgia, which an unlicensed household mover had held after demanding payment of \$8,940 in additional fees that were not included in the initial agreement. The consumer received their goods without having to pay any additional fees.

Source: Bureau of Household Goods and Services



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(PRESIDENT'S COMMENTS continued from page 4)

police waiting in the gangway to ensure that none of us caused any further disruption. While many queued up at the service counter, I found a relatively quiet place to call the airline and rebook for the morning. I could hear the angry voices continue to complain while I scheduled to try again on the first flight out in the morning. Ultimately, the airline decided to give a \$200 voucher to anyone who asked. If they only would have led with that.

My takeaway is when you have an issue... Communicate – Be Honest – and Don't Complicate

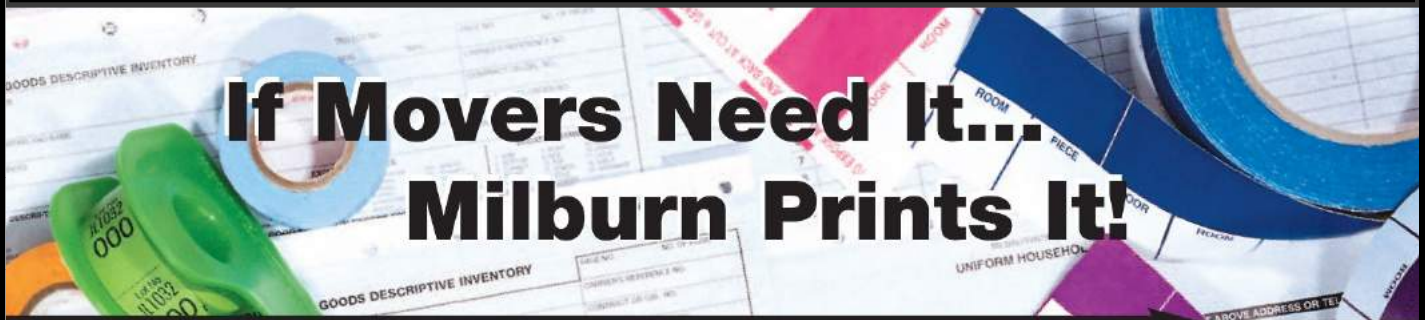


(SB 814 continued from page 1)

specific periods of time and under existing law, BHGS' authority as the agency overseeing our industry was set to expire on January 1, 2024. However, SB 814 was introduced in the 2023 Legislative Session to extend BHGS oversight until January 1, 2028. Additionally, in working with BHGS, some issues were identified based on BHGS and CMSA's experience stemming from the SB 19 transfer that needed to be cleaned up related to special fund consolidations. SB 814 provided an opportunity to

address this, resulting in the establishment of the Household Goods and Services Fund. While we could have done more in SB 814 to remedy oversights stemming from the SB 19 effort, they'll have to wait until 2024. CMSA and BHGS stand ready to get to work.

Source: Matt Robinson, Shaw Yoder, Antwih, Schmelzer & Lange



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LABOR LAW CORNER

Governor Signs Paid Sick Leave Expansion Job Killer Bill

Governor Gavin Newsom has signed a California Chamber of Commerce **job killer** bill that will impose significant costs on all California businesses by increasing the number of paid sick days employers are required to provide workers.

SB 616 (Gonzalez; D-Long Beach)

SB 616 disproportionately affects small businesses, which cannot spread additional work among many employees and can ill afford the increased cost of additional paid sick leave days.

In a statement on October 4, CalCham-

ber President and CEO Jennifer Barrera said many businesses in California already provide more than three days of paid sick leave and can afford to do so. Small businesses, however, operate on very slim margins.

"Our concern is that far too many small employers simply cannot absorb this new cost, especially when viewed in context of all of California's other leaves and paid benefits, and they will have to reduce jobs, cut wages, or raise consumer prices to deal with this mandate," she said. "Small businesses

(PAID SICK LEAVE continued on page 12)



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are crucial to our local communities and the overall success of our economy. Continuing to add costs to their price of doing business creates a threat to California's long-term competitiveness."

Expansion to 5 Paid Sick Days

SB 616 amends the Healthy Workplaces, Healthy Families Act to increase the number of paid sick leave days afforded to employees from three to five.

While one more paid benefit may not seem significant in isolation, many employers will view this additional requirement in the context of the many other leaves and paid workplace benefits mandated by California. SB 616 adds to the proliferation of often overlapping leaves approved by California's elected leaders.

Small Business in 'Survival Mode'

Many businesses in California that can afford to offer more than three days of sick leave are doing so, but many other employers will find it difficult to absorb that cost. According to the San Francisco Chronicle, many small businesses are "in survival mode" as they reel from the financial impacts of COVID-19 and rising inflation.



The new mandate will take effect even as existing problems with the usage of paid sick leave have become known. Specifically, the Healthy Workplaces, Healthy Families Act prohibits employers from requiring

documentation when sick leave is used, even though local ordinances such as in Los Angeles and San Diego allow employers to ask for reasonable documentation.

Employers have discovered employees using paid sick leave for non-sick leave-related purposes, but there is nothing they can do because otherwise the employers face an alleged violation for interfering with or discouraging the use of leave.



SB 616 will increase labor costs, and these increases will inevitably either be passed on to consumers as higher prices for goods and services or force employers to reduce jobs.

Source: CalChamber Alert

NEW MEMBER SPOTLIGHTS



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KNOWLEDGE IS POWER

According to the Federal Trade Commission, consumers lost nearly \$8.8 billion to scams in 2022, representing a 30 percent increase from the previous year. Investment scams accounted for more than 40 percent of losses last year, at \$3.8 billion. The second highest reported loss amount came from imposter scams, with losses of \$2.6 billion.

Fraudsters are constantly working to find new methods to part you from your money. Many times, they deceive victims into thinking the interaction is legitimate and other times they prey on the unknowing to swindle and defraud. In either case, the fraudsters employ very believable

techniques that make them difficult to detect and prevent.

The best defense against fraudsters and their schemes includes a healthy dose of skepticism and the knowledge of how fraudsters operate. Here are three types of scams to watch out for:

Authorized Push Payment Fraud (APP)

• **How it works** – In most APP fraud events, the fraudster deceives a consumer or individual at a business to send them a payment under false pretenses. While normally starting out with a phishing or smishing tactic, the fraud is validated through email or text between the fraudster and the consumer.

(KNOWLEDGE IS POWER continued on page 15)



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However, fraudsters may use a business' hacked employee email account ([Business Email Compromise](#)) to instruct the consumer to create a payment, change account information on the payment, or to redirect a payroll deposit. But the end result funnels the consumer's money into an account controlled by the fraudster.

- **Keep in mind** – Fraudsters may send a message asking for a donation to a charity or for help escaping a dire situation. They may ask for payment in gift cards or over one of the faster payment transaction platforms. These scams may also take on the characteristics of a romance scam, or an investment scam promising returns that are too good to be true.

Imposter or Impersonation Scams

- **How it works** – An imposter scammer may call, text, or email to convince you they are someone in authority. They may

even use caller ID to make it look like they are calling from an official government or business' number. To commit identity theft, they try to get you to send money or a gift card or share personal information, such as usernames, passwords, account numbers, Social Security numbers, etc. Do not, under any circumstances, provide this information to someone who contacts you out of the blue.

- **Keep in mind** – They may also ask you to enter a series of numbers into your cell phone preceded by ** (star, star). This step enables call forwarding on your phone, redirecting your calls to a device controlled by the fraudster. For example, a legitimate call from your bank to confirm a transaction would then go to the scammer, instead ... leading to the creation of fraudulent payments from your accounts. Education and awareness are an important first step in reducing your chances of becoming a victim. If you receive



(KNOWLEDGE IS POWER continued on page 17)

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(KNOWLEDGE IS POWER continued from page 15)

an unsolicited request for money or personal information, you should:

1. STOP and think about the request;
2. CALL the requestor at a known or independently verified number (don't call the number in the email or respond to the email or text); and
3. CONFIRM that the request is legitimate.

Visit [Scams and Frauds](#) for more information on phishing scams.

RECOGNIZING FRAUDULENT MESSAGES

Fraudulent e-mails and texts come in many styles and formats, but the one thing they all have in common is their purpose: to steal money and information from consumers. These messages are designed to win a consumers trust by spoofing the identity of trusted, well-established



organizations. They may appear legitimate by incorporating company brands, colors, or other legal disclaimers. Help protect yourself by becoming familiar with these methods of fraud:

- **Spam:** Often referred to as "junk mail," spam consists of e-mail messages that are unsolicited by the recipient and that target the recipient with direct mail messages.
- **Phishing:** The term "phishing," as in fishing for confidential information, refers to a scam in which the sender attempts to fraudulently obtain and use personal or financial information.

Legitimate organizations do not request payments, personal information, financial information, account numbers, IDs, passwords, or copies of invoices in an unsolicited manner through e-mail, mail, phone, or fax or specifically in exchange for the transporta-

(KNOWLEDGE IS POWER continued on page 19)



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Tips for Navigating the Newly Released Form I-9

I know there's a new Form I-9 to verify eligibility to work in the United States. When do I need to start using it and what specific changes should I be paying attention to?

The new Form I-9 was released by the U.S. Citizenship and Immigration Services agency (USCIS) on August 1, 2023, and employers must begin using the new version no later than November 1, 2023. Note that there is no need to complete new forms for current employees simply because an updated form has been issued.

Important Changes

While there were more than a dozen changes made to the form and instructions, employers should pay particular attention to the following:

- **Some Fields Have Been Moved to Standalone Supplement Pages:** The latest version of Form I-9 has been condensed down to one fillable page, with the lists of acceptable documents on a second page. The Preparer/Translator Certification section on the previous version was moved to a separate standalone "Supplement A" that employers can use when necessary, and the Reverification section (formerly Section 3) was moved to a separate standalone "Supplement B" that can be used for rehires and reverification of documents. Employers can simply attach these supplements when needed to the Form I-9 that was completed at the time of hire.

- **Fillable on Mobile Devices:** Form I-9 can now be filled out on tablets and mobile devices by downloading it onto the device and opening it in the free Adobe Acrobat Reader app.



- **No More "N/A" in Blank Fields:** In the past, employers were required to write "N/A" in most fields that were left blank, even those that were optional to complete such as an employee's email address and phone number. Instructions for the new Form I-9

say that "employees must provide their current legal name, complete address, and date of birth" but that "if other fields do not apply, leave them blank." Thus, employers should no longer put "N/A" in blank fields.

- **Remote Inspection Check-**

box: A checkbox was added so that employers who use E-Verify can indicate whether they have remotely examined Form I-9 documents. Note that remote inspection is now permitted *only for employers*

who use E-Verify. For more information about the new remote inspection rules, see our HR Watchdog blog "E-Verify Users Allowed to Electronically Inspect Form I-9 Documents" at <https://hrwatchdog.calchamber.com/2023/07/e-verify-users-allowed-to-electronically-inspect-form-i-9-documents/>

- **Expired Documents May Not Actually Be Expired:** It has always been the case that some employment authorization documents that appear on their face to be expired may actually have been extended by the issuing authority — even though no new card is issued to the individual. For example, the government may issue an automatic

(FORM I-9 continued on page 19)



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(FORM I-9 continued from page 18)

extension and provide notice of extensions via publication in the *Federal Register*. USCIS has printed a reminder of this on the new Form I-9, noting: "All documents containing an expiration date must be unexpired" followed by "Documents extended by the issuing authority are considered unexpired." Employers can learn more about these extensions on the I-9 Central website at <https://www.uscis.gov/i-9-central/form-i-9-acceptable-documents/employment-authorization-extensions>.

• **"Acceptable Receipts" List:** New to the Form I-9 is a helpful reminder of the "receipt

rule" which allows employers to take certain receipts as acceptable stand-ins for a short time in place of lost or damaged documents. Acceptable receipts are now listed at the bottom of each column of documents.

More Information

The new form and instructions are at <https://www.uscis.gov/sites/default/files/document/forms/i-9.pdf> and <https://www.uscis.gov/sites/default/files/document/forms/i-9instr.pdf>.

Source: CalChamber Alert

(KNOWLEDGE IS POWER continued from page 17)

tion of goods or services.

Awareness and recognition of fraudulent letters, e-mails, texts, and phishing attempts is vital to protecting yourself against theft and other related crimes. Common indicators that a message might be fraudulent include the following:

- Design Flaws
- Poor Grammar

- Misspellings
- Sense of Urgency
- Unexpected Requests
- Communication Gaps
- Deceptive Link

Fraudulent e-mails often appear to come from trusted sources, with the true sender revealed only through the Internet headers.

Source: Florida Consumer Newsletter

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Storage Association

Please take a moment to congratulate these individuals for earning this prestigious award and thank them for their contributions to the industry and the Association. As soon as we are able, we will publish their biographies [on the IAM website](#) and in the next issue of the *Portal*.

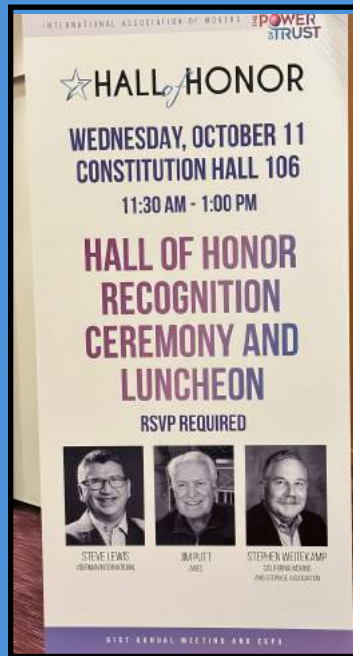
IAM will celebrate these individuals at the [Hall of Honor Recognition Ceremony and Luncheon](#) at the [IAM Annual Meeting & Expo](#). We encourage all Annual Meeting registered attendees to join us for this session. If you have not signaled your intent to attend this session during the registration process, please contact iam@mmsmeetings.com so that we can plan for your attendance.

The Hall of Honor was established in 2008 to pay tribute to those Industry leaders whose careers reflect exceptional and distinguished service to their companies or the Association, or who have worked to elevate the industry as a whole.

International Association of Movers

1600 Duke St., Suite 440, Alexandria, VA 22314 USA







Association Leaderboard Report

**CMSA Enrolled
Movers: 90**

CA Leaderboard		Total	CMSA Report Food Collected and Delivered		
1	All-Ways Moving & Storage, Inc.	68,017 lbs.	Monthly	Year to Date	All Time
2	Daly Movers	23,249 lbs.	770 lbs.	151,425 lbs.	1,548,881 lbs.
3	Ace Relocation Systems - San Diego	19,370 lbs.	642 meals	126,188 meals	1,290,734 meals

Join the Mover For Hunger!

Visit: <https://moveforhunger.org/join> | Call: (732) 774-0521 |
Or Email: taylor@moveforhunger.org

CALENDAR OF EVENTS

Fri., Oct. 13 Monterey Bay Chapter
Golf & Bocce Tournament

**Fri.-Sat.
Oct. 20-21** CMSA Fall Board Meeting

Tues., Oct 24 North Bay Chapter
October Meeting

Wed., Oct. 25 Northern Region Chapter
Meeting

106th Annual CMSA Convention
Hilton Waikoloa Village
April 30-May 5, 2024

CLASSIFIED ADVERTISING

CHARGES: 1-5 Lines \$15;
\$2 each add'l line. CMSA Box
number \$5. Special heading or setup is
extra. Email: [information@](mailto:information@thecmsa.org)
thecmsa.org to place your ad or call
(562)865-2900.

EMPLOYMENT OPPORTUNITY

Looking for managers in L.A./Orange
and Northern Bay Area. Must be
extremely computer literate. Must be
good with people and should have
experience in the Moving and Storage
Industry. Send resumes and letters of
inquiries to: CMSA, Box J2, 10900 E.
183rd St., #300, Cerritos, CA 90703.

BUSINESS WANTED

We are interested in purchasing all or a
part of your business. We are able to
provide quick cash for certain assets.
We can assist in an exit strategy. Major
CA markets are desired. Discussions
will be in strictest confidence. Send
information to CMSA, Box J1, 10900 E.
183rd St., #300, Cerritos, CA 90703.

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FOR SALE

International Used Trucks-Sacramento
UTC is offering late model lease returns
from some of the industry OTR giants
such as JB Hunt, Swift, Penske
Heartland and more. Units are
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Available with 1 or 2 year Factory
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Bunk to Double Bunk Tractors,
Medium Duty 26' Box Trucks with or
without liftgates. Come by or give us a
call to quote your next unit.
4505 W. Capitol Avenue, West
Sacramento, CA 95691 (916) 372-7871
Jeff.Dossey@Navistar.com

HISTORICAL PHOTO



CMSA Members visit Dianne Feinstein's Office on September 27, 2023 in Washington D.C. while attending the ATA MSC

From L-R: Anthony Shipp, Tim Wicker, Paul Lebidine, Sophia Marr, Steve Weitekamp, Laura Jean, and James Lovejoy



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GUAM

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CMSA 106th Annual Convention Registration Form

April 30-May 5, 2024

EARLY REGISTRATION DEADLINE: MARCH 31, 2024
FULL registrations paid by MARCH 31, 2024 are eligible for the drawing to win \$50 CASH on May 4, 2024!



First CMSA Convention? (Y/N) _____

Interested in joining the CMSA Young Professionals Group? (Y/N) _____

Register the following company's representatives.

CMSA Member _____ Badge First Name _____

Guest _____ Badge First Name _____

Guest _____ Badge First Name _____

Company _____ Phone (____) _____ Email _____

Address _____ City _____ State _____ ZIP _____

Date of Arrival _____ Date of Departure _____

REGISTRATION FEE: (See reverse side)

CMSA MEMBER or GUEST (13+ yrs.)

CHILDREN'S PRICE (up to 12 yrs.)

NON-MEMBERS (each)

**Before
March 31**

\$675.00

\$510.00

\$852.00

**After
March 31**

\$775.00

\$530.00

\$952.00

Sponsors & Exhibitors—Please use appropriate forms to ensure proper handling of complimentary registrants.

Special Food Requests (e.g. vegetarian, gluten-free, vegan, etc.): _____
We will notify you whether or not your requests can be accommodated and if any additional fees are necessary.

Enclose registration fees with this form. Make checks or money orders payable to **CMSA** or use your **Visa**, or **MasterCard**. Credit card registrations may be faxed to (562) 865-2944.

() Visa () MC () Check enclosed Amount \$ _____

Name on Card _____ Card # _____ Exp. Date _____

Card Billing Address _____

Three-Digit CVV Number _____

****CANCELLATIONS:** *Cancellations made before **March 31, 2024** will be subject to administrative fees plus any incurred costs (not to exceed 50% of total fees paid). After **March 31, 2024**, we will be unable to make refunds. Substitutions will be accepted, but we need to know one week in advance.*

ROOM RESERVATIONS: Call Hilton Waikoloa Village at (800) HILTONS (445-8667) to make reservations and reference **California Moving and Storage Association** to receive the special group rate. A reservation link can also be found online by visiting www.thecmsa.org and clicking on the Convention Calendar webpage. Reservations must be made by **March 31, 2024** to guarantee the special group room rate. All major credit cards are accepted for deposit. Special CMSA rates apply to extended stay three days before and after the convention dates based on availability, so make reservations ASAP!

RETURN COMPLETED FORM TO: CMSA, 10900 E. 183RD ST., STE 300, CERRITOS, CA 90703
OR FAX TO: (562) 865-2944

2024 CONVENTION EVENTS

ALL GENERAL SESSIONS AND PANEL DISCUSSIONS ARE OPEN TO ALL MEMBERS

Thursday, MAY 2

YOUNG PROFESSIONALS GROUP MEETING

EXHIBITORS WELCOME RECEPTION

Food, Beverage, Latest in Industry Products and Service Technologies

Friday, MAY 3

BIG ISLAND BREAKFAST

CMSA GENERAL SESSION

LEHUA BLOSSOM LUNCHEON

MILITARY BREAKOUT SESSION

FRIDAY EVENT TBD

Saturday, MAY 4

WAIKOLOA SUNRISE BREAKFAST

CMSA GENERAL SESSION

VAN LINE PANEL DISCUSSION

KOHALA COAST AWARDS LUNCHEON

CHAIRMAN'S RECEPTION & DINNER/BALL

CMSA ANNUAL GOLF TOURNAMENT REGISTRATION FORM

Waikoloa Beach Resort Golf
69-600 Waikoloa Beach Drive
Waikoloa, HI 96738
(808) 886-7888

THURSDAY, May 2, 2024
9:00 A.M. SHOTGUN START
(Golfers should arrive at course by 8:30 a.m.)



Dress Code:

Acceptable Attire: Men—collared shirts, slacks or golf shorts.

Women—dresses, skirts, slacks, mid-length golf shorts.

Unacceptable Attire: Men—tee shirts, tank tops, denim, cut-offs or swimsuits.

Women—halter top, tee shirts, tank tops, denim, cut-offs, or swimsuits.

Soft-spikes or spike-less shoes are required for both men and women.

**EVENT PARTNERS: CHAMPION RISK & INSURANCE SERVICES, L.P.
and VANLINER INSURANCE COMPANY**

**ENTRY FEE — \$175.00 per person / Includes: green fee, shared cart, and
unlimited use of practice facility on day of play.**

Primary Contact:

Golfer 1: _____ Company: _____

Phone: _____ Email: _____

List golfers in your foursome. (Foursomes will be formed by CMSA unless listed below.):

Golfer 2: _____ Company: _____

Golfer 3: _____ Company: _____

Golfer 4: _____ Company: _____

Refunds are subject to a \$20 processing fee. No refunds for cancellations after March 31, 2024.

Enclose golf fees with this form. Make checks payable to **CMSA**, or use your Visa or MasterCard.

() Visa () MC () Check enclosed Total Amount: _____

Name on Card: _____ Card #: _____

Exp. Date: _____ Three-Digit Code: _____

Billing Address & ZIP Code: _____

Phone: _____ Email Address: _____

GOLF CLUB RENTAL FEES ARE PAID DIRECTLY TO THE PRO SHOP—NOT CMSA.

If you would like to reserve a set of golf clubs, please provide a count below so that the pro shop will be sure to have enough on hand and ready for you to pick up. Golf club rentals are available at the pro shop at a rate of \$55 (price subject to change) per set.

Enter # of Rental Sets: ____ Men's RH ____ Men's LH ____ Women's RH ____ Women's LH

Please mail this form, with payment to: CMSA, 10900 E. 183rd St., Suite 300, Cerritos, CA 90703
or fax to: (562) 865-2944.